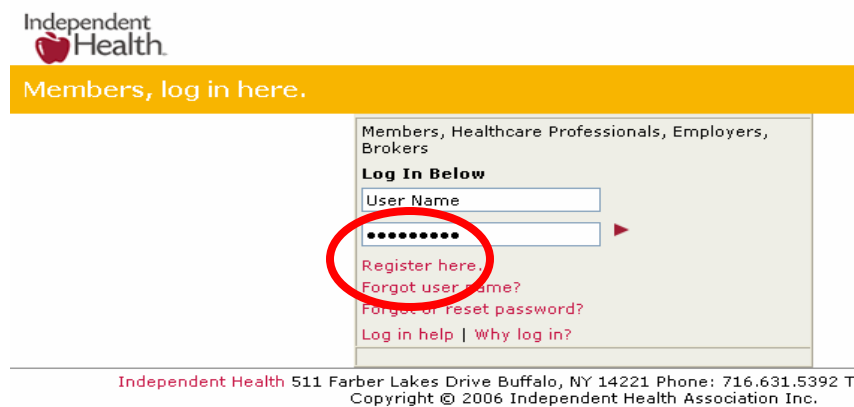


# eAccess for Members

## How do Members register?

- Step 1:** Visit [www.independenthealth.com](http://www.independenthealth.com)
- Step 2:** Select the **Members Tab**. Select **I'm a Health Plan Member**.
- Step 3:** First time users, select **Register Here**.
- Step 4:** Fill out the registration information and **submit**
- Step 5:** **Confirm** your info is correct and **submit**
- Step 6:** **Confirm** that **YES**, you are you XXX.
- Step 7:** Carefully read the **Terms of Use** and **select I Agree at the bottom**
- Step 8:** Wait until you receive the **activation code** via **email** to finish registration and start using eAccess for Members



**Step 1: Welcome!**

Please complete the registration form below and click "submit."

Member ID Number\* (include your 2-digit suffix)

Group ID\*

Member Date of Birth\* (mm/dd/yyyy)

User Name\* (must be at least 3 characters)

Password\* (must be 7 to 15 characters and contain at least 1 number)

Confirm Password\*

Email Address\*

Confirm Email Address\*

Security Question\*  Please select from one of the following

Security Answer:

## What information can members get from Member Web?

### Check your Information and Benefits

To verify your coverage and your plan details

### Health Savings Account

To check the balance in your tax-advantaged Health Savings Accounts (HSAs).

### Change Address or Other Personal Information

To change your address or other personal information

### Change or Add a Primary Care Physician

To confirm, add, or change a Primary Care Physician for yourself or for one of your eligible dependents

### Check Claim Status

To check on the status of a submitted claim for you or one of your eligible dependents

**Note:** Can only search back one year

### Order ID Cards

If you need to order a replacement ID card or need to request an additional card

### Select Quality Care

Prepare an independent comparison of hospitals by procedures or diagnosis with a specific area.

<b>Independent Me</b>	<b>Change or Add a Primary Care Physician</b>
Take charge of your personal fitness and lifestyle goals with Independent Me! This innovative, new tool can help you manage your weight, understand conditions such as diabetes and high blood pressure. You can even look up drug information, take health quizzes, see animated exercises, and more! <a href="#">Click here to begin.</a>	To confirm, add, or change a Primary Care Physician for yourself or for one of your eligible dependents, <a href="#">click here.</a>
<b>Check your Information and Benefits</b>	<b>Check Claim Status</b>
Information - To verify your coverage, <a href="#">click here.</a>  Benefits - To verify your plan details, <a href="#">click here.</a>	To check on the status of a previously submitted claim for you or one of your eligible dependents, <a href="#">click here.</a>
<b>Health Savings Account</b>	<b>Order ID Cards</b>
Consumer Directed Health Care offers the ability to supplement your healthcare spending with tax-advantaged Health Savings Accounts (HSAs).  Independent Health partners with several banks to provide HSA options. Your HSA custodian is selected by your employer at the time of open enrollment. <a href="#">Click here for more information.</a>	If you need to order a replacement ID card or need to request an additional card, <a href="#">click here.</a>
<b>Change Address or Other Personal Information</b>	<b>Select Quality Care</b>
To change your address or other personal information, <a href="#">click here.</a>	Our Select Quality Care tool allows you to prepare an independent comparison of hospitals by procedures or diagnosis with a specific area.  To begin, <a href="#">click here.</a>